

To Whom it May Concern,

Since I bought my house in Mystic in 2010, the cost of energy delivery has gone through the roof. At first, the delivery cost was about equal to the cost of energy. Now it is nearly double! And that's after Eversource was forced to rescind its recent deliver rate hike. While this alone is INEXCUSABLE, when coupled with such poor storm performance and lack of pricing transparency, it borders on the criminal.

I would add that during the last storm I did not lose power. However several days later my electricity was turned off for five hours during the day WITHOUT NOTICE. Eversource has my contact information. They have sent me automated messages in the past. How, after the outrageous delivery prices it charges, can it not afford to send a warning or a notice that power is going to be cut for a lengthy period BEFORE IT HAPPENS? I have a generator, so I was able to scramble, get gas, get oil, and save the food in my fridge. What if I didn't have a generator???? With notice I could have bought ice and filled coolers, etc. With no notice, I'd have lost all my food. And what about the fact that I and my partner work from home, dependent on the internet?? With notice, we could have relocated or switched schedules. With no notice, we'd have lost salary and potentially earned bad reviews from our places of employment. Thankfully, the unannounced power outage occurred 30 minutes after we both had finished for the day.

This is NOT ACCEPTABLE.

Bottom line: Eversource has a monopoly on energy in most of the State of Connecticut. Either it must be forced to allow other energy companies in to create competition, or it must be fired and the State must take control, much like Norwich (which has been a success, if I am not mistaken).

Finally ... if none of that is feasible, then the State MUST impose delivery rate maximums so people can afford electricity (a necessity of life). Thankfully I am in a position to pay Eversource's predatory rates (barely), but my heart goes out to those people who make too much for subsidies but not enough to cover Eversource's gouging.

I find this entire situation disgusting and rank with corporate welfare/greed and government ineptitude.

This MUST STOP. NOW.

James Abbiati Jr
Mystic, CT